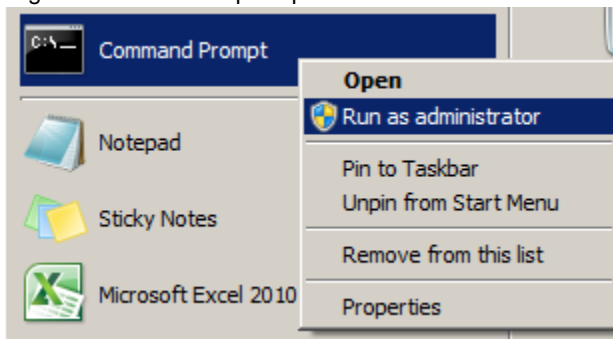


Right click command prompt and select run as admin.



Change directory to Shift4 by typing `cd c:\shift4`

```
C:\Windows\system32>cd c:\shift4
```

To check settings and run the UTG Tune up, UTG service should not be running or need to be stopped.

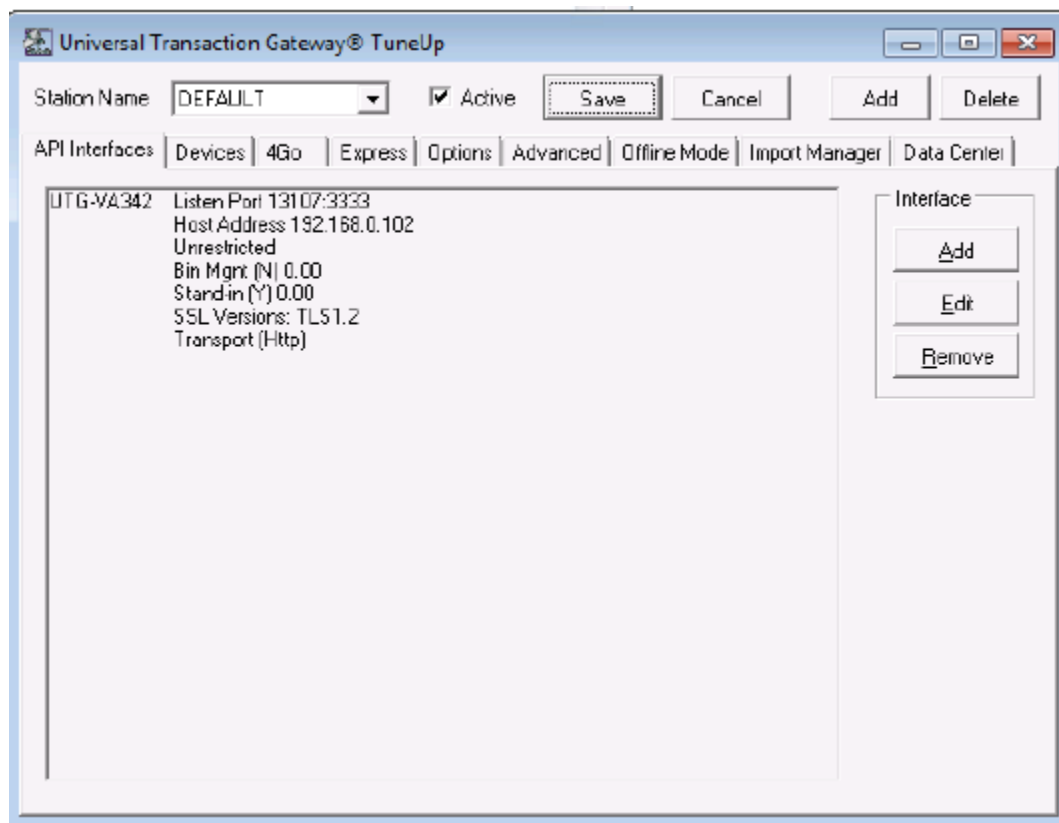
Type `net stop frmchg2service`

```
C:\Windows\system32>cd c:\shift4
c:\Shift4>net stop frmchg2service
The Shift4 UTG2 service is stopping..
The Shift4 UTG2 service was stopped successfully.
```

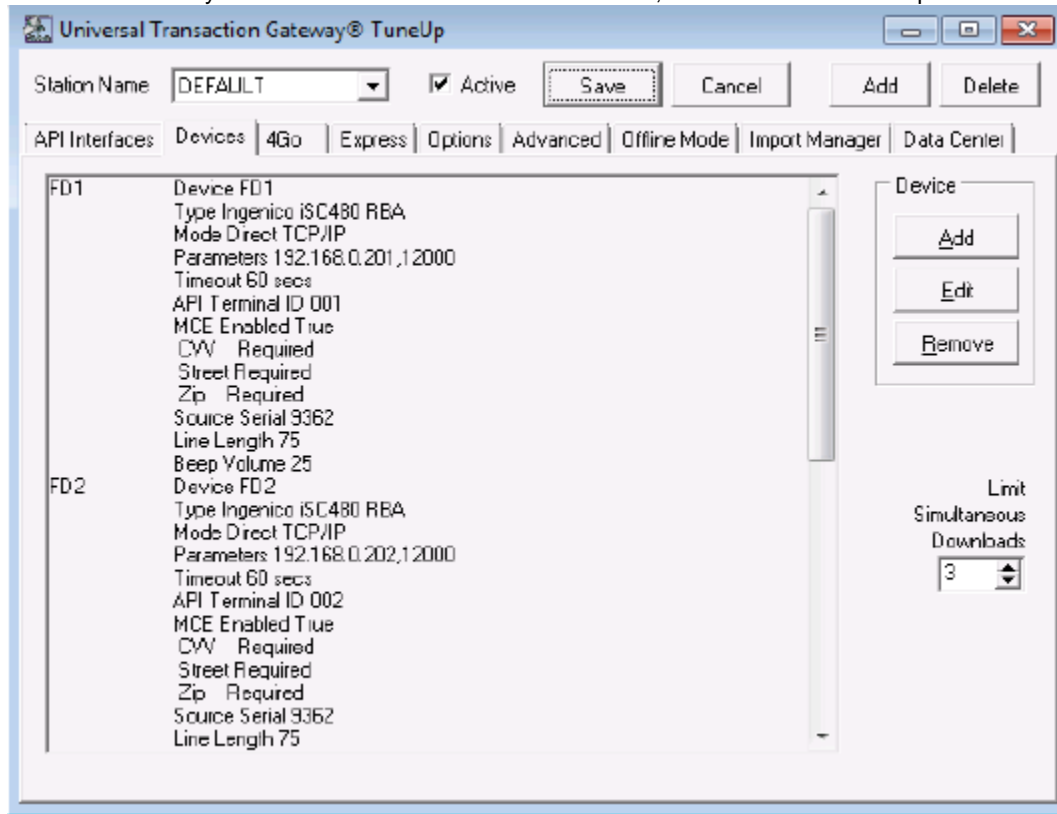
Once stopped run UTG Tune up by typing `utg2\utg2 -t`

```
c:\Shift4>utg2\utg2 -t
```

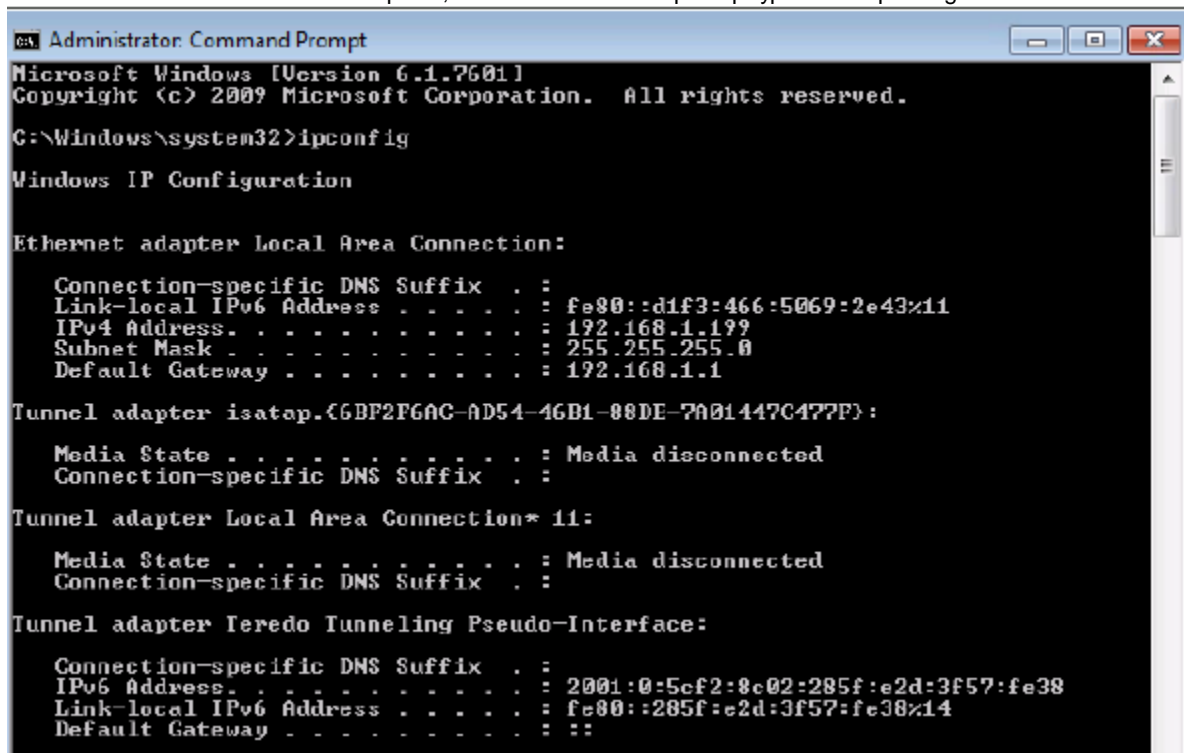
And this is the screen for the UTG TuneUp. Listen Port should be 13107. Host Address should be the IP address in the computer where the Shift4 and UTG Reboot is located.



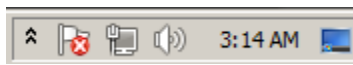
In the Devices tab you will see the IP address of the terminal, Parameters shows the ip address and port which should be 12000.



To check the IP address of the computer, still in the command prompt type `ipconfig`



If the IP address is not the same in the tune up check the IPv4 settings.



Troubleshoot problems
Open Network and Sharing Center

```
c:\Shift4>net start frnutg2service
The Shift4 UTG2 service is starting.....
The Shift4 UTG2 service was started successfully.
c:\Shift4>
```

